**Shy Jana**   
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# Skills

Insightful, result-driven worker. Technical thinker and strong control of computers applications. A profound learner alongside maintaining a high work ethic. Experienced in working under pressure.

# Work Experience

**2018 – Today: Israeli Ministry of Foreign Affairs**

**Embassy of Israel, Beijing - Regional System Administrator**

* Responsible for over 400 users (including high profile personnel) in all Israeli embassies and consulates in East Asia and the Pacific.
* Working with MS servers, Office, Exchange, DC servers, Active Directory, DHCP, Group Policies, NAS servers, Printers servers.
* Supporting end users and servers with MSTSC, VNC, RemoteNG.
* Using Acronis environment as backup and recovery plans.
* Experience in upgrading embassies servers and operating systems.

**Embassy of Israel, London - System Administrator**

* Responsible for over 80 users, in 5 different domain environments.
* Worked in MS, Office servers, Active Directory, Printers servers.

**2017 - 2014 : Ofek IT Unit, Israeli Air Force HQ -**​ **System Administrator**

* Team supervisor for over 3000 end users in the entire Air Force HQ.
* Worked in 10 different domain environments.
* Managed Active Directory, Exchange servers.
* Remote support to the ranking officers through SCCM, MSTSC.
* Managed servers in VMware.
* Experience with Portnox.
* Lead various projects to upgrade programs and operating systems for the entire HQ.

**2014: Flying Cargo -**​ **Help Desk​**

* Supported workers from the main branch in TLV airport.

**Education**

* 2016 - 2012 Server - John Bryce High-Tech college.
* 2015- System Administrator - Honor Graduate from the Air Force Technical School.
* 2011-2014 "Ort Ebin" High school Honor Graduate, with an additional Technician Diploma in Electronics, Employment Bureau.

# Volunteering

**Sofar Sounds HQ, London** - rich experience in over 50 events that are taking place each night across th​e city, as a “Show Leader”, this consisted in leading a new team every night and making sure shows ran smoothly.

# Languages:​

**English**:​ Fluent **Hebrew**​ :​ Mother Tongue **Spanish**​ :​ Very Well